



Bank of South Sudan (BoSS)-Juba

Department of Communication and Public Relation

18/07/2025

PUBLIC NOTICE

ACCEPTANCE OF MOBILE MONEY AS LEGAL TENDER

We wish to inform the public and business community that mobile money has been recognized as a valid and legal form of payment in line with our strategic plan (2023-2027) to increase the adult population's use of mobile money services to 30% by 2027. The goal is to make digital financial services and products accessible to the excluded section of our population at a relatively low price.

Therefore, the bank is hereby encouraging all business owners, service providers, and individual 'merchants to accept Mobile Money payments for goods and services where such payment is offered without conditions. Mobile money transactions shall carry the same legal validity as cash or bank transfers.

Furthermore, the Electronic Money Regulation, 2017, legalizes mobile money as a payment method. Refusal to accept it, even when offered, is a punishable offense, breaching legal tender regulations and potentially leading to fines, legal proceedings, or other legal sanctions.

Businesses and service providers must display clear notices confirming their acceptance of Mobile Money and their agent number to comply with legal obligations. Consumers are encouraged to use Mobile Money in daily transactions and report any service denials to authorities.

It shall also be considered an offense for any business or service provider to falsely claim that mobile money services are unavailable when in fact they are operational.

Regulatory bodies and law enforcement agencies will monitor compliance and enforce penalties against violators. Any person or entity who is found in breach of these provisions, without lawful justification, will be subject to appropriate legal action set forth in the Electronic Money Regulation, 2017, and other applicable laws.

Director of Communications and PR

Bank of South Sudan

